



**FLIGHT SYSTEMS
INDUSTRIAL PRODUCTS**
1015 Harrisburg Pike
Carlisle PA 17013-1616
Phone: 717-254-3747 Fax: 717-254-3778

The usage of the Customer Core Storage program is subject to the following terms. Any questions regarding these terms should be directed to the FSIP Sales Team by emailing sales@fsip.biz.

1. Customers must contact FSIP to initiate shipment of their cores for storage.
2. A minimum of 20 cores is required to participate in the FSIP Customer Core Storage program.
3. Cores that can be stored at FSIP are not limited to products in the current FSIP remanufacturing program, however, cores that are unable to be remanufactured, such as those with potting (resin compound encasing the electronic boards) will not be accepted.
4. Cores will be stored by FSIP at no cost to the customer. As Customer Core Storage space is limited, customers will be required to place orders for no less than 7% of their cores on a quarterly basis.
5. Following a quarter without usage, FSIP will contact the customer to determine disposition of the cores.
 - a. This could include, but is not limited to, a check being issued to the customer for purchase of the cores, return shipment of the cores to the customer at the customer's expense, or scrapping of the cores as FSIP sees fit.
 - b. FSIP will make at least two attempts to speak with the customer regarding usage or disposition of their cores. After two documented unsuccessful attempts to contact the customer the cores will become the property of FSIP.
6. At any time the customer may request their cores be returned to them. A handling fee may be charged for returned cores. In addition, a stocking fee may be assessed for periods of no usage, defined as orders placed, of the customer's cores.
7. On a case by case basis, FSIP may contact participants of the Customer Core Storage program to make an offer to purchase specific cores in storage. FSIP guarantees that customers with cores in storage will get a fair, market driven quote for their cores.
8. FSIP will not be responsible for any shipping charges accrued from the shipment of cores, or remanufactured products built from the cores, to or from FSIP.